Mission Statement

The mission of Shalom Center is to serve the community by providing emergency food, shelter, and support in ways that meet immediate needs and respect human dignity.

Vision

Through food, shelter, and guidance, we will help people maximize their potential for self-sufficiency.
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This report is made possible through the partnership and collaboration of:

Professor Petsas & Carthage College Design Practicum Fall 2019 Class
Snap On, Inc.
Shalom Center Staff
MESSAGE
FROM THE EXECUTIVE DIRECTOR

Dear Reader,

Earlier this year, I spoke with a group of fourth-graders about what it means to be hungry, homeless, and afraid. Reading the reactions of the room, I took time to explain to them what we do at the Shalom Center and how we help change feelings of sadness into hope. I asked the students to draw a picture of what hope meant to them. Their creativity moved me. One illustration in particular stuck out to me.

Written on a little piece of paper was the word HOPE, and in perfectly drawn bubble letters: HELPING OTHER PEOPLE EVERYDAY. What an amazing reminder!

In 2019, the Shalom Center honored our commitment to being Hope Builders. We provided meals every night through our Soup Kitchen, provided nightly shelter to homeless individuals and families, and distributed groceries in our pantry. Through these simple yet important acts, Shalom Center’s work has left a real impact on the lives of people in our community.

However, we had to confront a reality; we needed to further this impact. To accommodate the increased number of individuals seeking safe shelter, we decided to take action. I am so pleased to share that through an anonymous donor we are expanding our Individuals’ Shelter, with expected completion in Spring of 2020. In addition, our pantry will relocate in early March to our 39th Avenue location. For the first time in our history, all of our Shalom Center programs will be under one roof. These successes are the true measure of your support.

Your ongoing interest and support are vital in making this growth possible.

I am proud to present you with this Annual Report so you can see how your support inspires hope. This report not only details the nights of sleep provided, the pounds of food distributed, and the meals served but also the wise and prudent stewardship of the resources we are blessed to receive.

Thank you for your ongoing support of our mission at the Shalom Center.

In Service,

Tamarra A. Coleman
Executive Director
Honorary Members

Pamela Acerbi
Tim Barthel
Crystal Callahan
Gail Gentz
Steve Hartfield
Karen Johnson
Richard Kauffman
Mark Modory
Bethany Ormseth
Andy Pitts
Robert Riedl
Richard Selsberg
Wilson Shierk

Active Members

Snap-on Incorporated
Southern Lakes Credit Union
Kenosha Unified School District
Retired, Kenosha County
Retired, Kenosha County
Celebrate Our Town
Retired, Kenosha Human Development Services
Retired, K-Mart
Kenosha Unified School District
Pitts Brothers & Associates
Retired, Kenosha County
Retired, Actra Rehabilitation Associates
Retired, Kenosha Unified School District

Honorary Members

Jordan Financial
Retired, Leader Store
Founder, (1933-2014)
Retired, Palmen Motors
Sparks Insurance, Inc.
Riley Management Services, Inc.
Retired, Sunnyside Florist
ABOUT US

We are a community resource that happens to provide food, shelter and guidance to low-income individuals and families in the greater Kenosha County community. Through our food pantry, soup kitchen, and shelter programs, we are working hard to build hope and change lives in Kenosha County. We work collaboratively with community organizations, area churches, local businesses and government agencies to effectively serve the community.

1.1 million lbs of food were distributed from our food pantry to low-income individuals and families in our community.

9,800+ unduplicated households served in our food pantry program

800+ Volunteers are the driving force of how Shalom Center continues to serve the community

151,994 lbs of food shared with other nonprofit pantries
HISTORY

JUST A FEW HIGHLIGHTS

1982  Greta Hanson founds The Interfaith Human Concerns Network.

1983  The first Kenosha Soup Kitchen meal is served.

1985  Greta Hanson named first Executive Director of Shalom Center
       Shalom Center purchases Deming School serving as it’s first central location.

1986  Shalom Center, through generosity of community, burns mortgage on the building.

       Shalom Center converts 2nd Floor of its building to serve as space for the Emergency Family Shelter.

1991  Shalom Center launches the Interfaith Network Shelter Program which partners with local churches opening their basements to provide sleeping area for single homeless individuals.

2009  Shalom Center opens its Food Pantry on Sheridan Road.

2017  Shalom Center moves into its new location at 4314 39th Avenue bringing together its Soup Kitchen and Shelter Programs under one roof.

2018  Shalom Center burns the mortgage on its new facility.

2019  Tamarra Coleman named Executive Director.

2020  Shalom Center will add addition to its 39th Avenue location to relocate the Food Pantry and increase our individual’s shelter and finally house all Shalom Center services under one roof.
Meals that Matter Soup Kitchen Network
For more than thirty years, Shalom Center has served a nightly meal for those in need. Meals are served out of our location on 39th Avenue as well as at a rotating site (Monday - Friday). Volunteers and staff serve a complete and balanced meal to children, families, and individuals each night. The kitchen provides roughly around 350 guests with a hot meal including soup, an entrée, a vegetable, a sandwich, fruit, dessert, and a drink. For many, this meal is the only balanced meal they may eat all day.

We haven't missed serving a meal since 1983!

Healthy Choices Food Pantry
Our food pantry distributes perishable and non-perishable groceries to individuals and families in need. Over 950 households visit each month to receive food. They are greeted by volunteers who help unpack donations, sort food, stock shelves, and assist families with their shopping needs. The program also packs senior boxes for 1,200 seniors each month. These boxes are packed and delivered by volunteers, providing senior citizens with foods like cereal, juice, proteins, vegetables, and fruit.

INTERESTED IN VOLUNTEERING? WE’D LOVE TO HAVE YOU.
Call us at (262) 658-1713
or email development@shalomcenter.org
SHELTER PROGRAMS

EFS: Emergency Family Shelter
Our Emergency Family Shelter provides a supportive shelter to families experiencing homelessness. We provide them with things like meals, clothing, and transportation. The families in our care receive daily support as well as intensive case management. We also have a variety of classes that offer support our families in many ways. These classes help families with family dynamics and development, job searches, healthy living, and financial stability to help their transition to permanent housing.

INNS: Individuals in Need of Nightly Shelter
Our Individuals’ Program provides emergency shelter for people experiencing homelessness. We provide them with a bed, meals, and personal care items. In addition, our case managers provide intensive case management which help our residents set goals, schedule classes, and prepare for transition to permanent housing.
HOPE TO ME IS...

We asked staff what the word HOPE means to them. Here are some answers...

Renewing a client’s belief in themselves and helping them realize their fullest potential.
– Karon, Case Manager

Seeing lives changed, families find a permanent home, and the smile of people receiving a meal.
– Andi, Case Manager Supervisor

Sharing the joy with our clients who have secured good employment, safe housing, and come back to just visit!
– Lisa, Director of Programs & Operations

Creating an impact, not just for the now, but for the future. Shalom is building hope for the next generation through it’s work today.
– Dustin, Development & Community Engagement Director
SPOTLIGHT

VOLUNTEER SPOTLIGHT

Alice Roemer

17 Years of Service
3,615 Volunteer Hours

“I enjoy volunteering...it gives me a purpose and opportunity to serve people in the community.”

CORPORATE PARTNER SPOTLIGHT

Snap-on Incorporated

Snap-on is honored to support the Shalom Center and is proud of our employees who regularly volunteer their time and who have contributed nearly 500 gifts annually for children in our community.

10 WE ARE GRATEFUL TO OUR COMMUNITY PARTNERS!
**Revenues**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Donated Goods &amp; Services</td>
<td>$2,295,797</td>
</tr>
<tr>
<td>Legacies, Bequests, and Memorials</td>
<td>$140,365</td>
</tr>
<tr>
<td>Contributions</td>
<td>$2,093,943</td>
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<tr>
<td>Grants</td>
<td>$475,787</td>
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<td>Special Events Income (Net)</td>
<td>$40,662</td>
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<tr>
<td>Program Revenue</td>
<td>$29,724</td>
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<tr>
<td>Other Income</td>
<td>$17,316</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$5,093,594</strong></td>
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**Expenses**

**Program Services**

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Food Pantry</td>
<td>$2,231,079</td>
</tr>
<tr>
<td>INNS Shelter</td>
<td>$407,725</td>
</tr>
<tr>
<td>Soup Kitchen</td>
<td>$338,618</td>
</tr>
<tr>
<td>Family Shelter</td>
<td>290,358</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$3,747,921</strong></td>
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**Supporting Services**

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<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
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<tbody>
<tr>
<td>Management &amp; General</td>
<td>$417,521</td>
</tr>
<tr>
<td>Fundraising &amp; Development</td>
<td>$62,620</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$1,345,673</strong></td>
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<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change in Net Assets</td>
<td>$1,345,673</td>
</tr>
<tr>
<td>Net Assets, Beginning of Year</td>
<td>$3,219,907</td>
</tr>
<tr>
<td>Net Assets, End of Year</td>
<td>$4,565,580</td>
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Shalom Center's auditors have expressed an unmodified opinion on our financial statements for the fiscal year ended June 30, 2019. Those financial statements, which are available on our website, include associated notes that are essential to understanding the information herein.

The work of Shalom Center would not be possible without your generosity. We thank you for your continued support of our efforts. Together, we can continue to build hope. If you would like to make a donation, visit our website at www.shalomcenter.org
CATCH OUR
Hope Builders
DOING SOMETHING...

AMAZING
Let us, together, continue to Help Other People Everyday!