



SHALOM CENTER

BUILDING HOPE · IMPACTING LIVES

2023 IMPACT REPORT

Celebrate HOPE, Service and Success





SHALOM CENTER

BUILDING HOPE · IMPACTING LIVES

FOOD · SHELTER · GUIDANCE

Our Mission

Our mission is to serve the community by providing emergency food, shelter, and support in ways that meet immediate needs and respect human dignity. Through food, shelter, and guidance, we will help people maximize their potential for self-sufficiency.

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Celebrate HOPE

I am thrilled to share our annual impact report, highlighting the remarkable achievements and transformative impact your generosity and support made possible. We are excited to open our new community resource center, HOPE HUB, where we can continue to build hope and impact lives.

Collaboration has been instrumental in our success. We have forged meaningful partnerships with local organizations, government agencies, and businesses, pooling our resources and expertise to address the complex needs of our clients.

I am inspired by the individuals whose lives we have touched—the single mother who found a stable job and a place to call home, the veteran who received the support he needed to rebuild his life, the single father who received groceries and could now use other funds to obtain his child's medication.

Thank you for standing with us. Through your donations, volunteer efforts, or advocacy, you have played a crucial role in making a difference in the lives of those we serve.



In Continued Service,

Tamarra Coleman
Executive Director
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colemant@shalomcenter.org

Celebrate Service and Success



HOPE HUB
COMMUNITY CENTER
CONNECT · EMPOWER · IMPACT



HOPE HUB Grand Opening

We celebrated the opening of HOPE HUB that furthers our mission of maximizing the potential of the people we serve.

KABA Spotlight Agency

Shalom Center was honored to be a 2023 Inspire Conference Nonprofit Spotlight Agency at the Kenosha Area Business Alliance (KABA) Inspire event.

Weinstock Education Center

The Center is now open and offering after-school programs and tutoring for children residing at the Shalom Center. It is a fitting tribute to Bradley and Jeanette Weinstock.



Wendy Cross—Celebrating 20 Years of Caring, Dedication and Service

It is with great honor that we recognize Wendy Cross as she celebrates 20 years with the Shalom Center. Wendy has been an integral part of our growth. Through all of our changes and challenges, Wendy has provided leadership, experience, dedication, and service. Wendy continues to grow with us as the Director of our new HOPE Hub Community Center.

Wendy personifies our mission to serve the Kenosha community. Her commitment is an inspiration to staff, volunteers, and clients. We are grateful to have her as a member of our team. ***Thank you Wendy!***



HOPE HUB COMMUNITY CENTER

CONNECT • EMPOWER • IMPACT

Services Offered:

- Housing Resources
- Homeless Diversion
- Warming/Cooling Center
- Computer Access
- Showers
- Emergency Clothing
- Washers and Dryers
- Emergency Food
- Bus Tokens & More

HOPE HUB Community Center

HOPE HUB Community Center furthers our mission of maximizing the potential of the people we serve. Through a direct-care model, HOPE HUB enables people to get the services, case management, and wrap-around services that they need to continue to make a better life for themselves and their families.



▲ The HOPE HUB team offers a breadth of experience to serve those in crisis.



▲ The community came together to make the Grand Opening a wonderful success.



▲ In 2023, our Diversion Specialists helped to keep 551 people from homelessness.

Volunteers

Shalom Center's work to serve the community is a team effort. Hundreds of volunteers and thousands of hours are put into ensuring that families are fed, meals are served, and our neighbors are cared for.

400 { Volunteers providing their time, talent and skills to support us.



▲ Volunteers bring years of experience that help in all facets of operations.



▲ Shalom benefits from a wonderful group of younger volunteers.



▲ Dedication to service and caring are two benchmarks of our amazing volunteers.



As a dedicated volunteer for the past 12 years, Mary Barnes has seen many changes in the Food Pantry. As Mary stated, "Change can be challenging but you have to stay positive." Her current role is overseeing the produce section to help ensure customers are well served. Mary enjoys the social aspect of volunteering and as way to get out and get involved.

Raised in the Upper Peninsula, Mary and her late husband, Dr. William Barnes, raised their family in Waukegan.

We honor, appreciate and thank her and all of our volunteers!

Food Programs—Soup Kitchen

Our Soup Kitchen is the longest running meal program in the community. We've provided hot meals without missing a day since 1982!

54,321 { Breakfast, lunch and dinners served in our Soup Kitchen.



▲ Delicious homemade food is prepared in Shalom's modern commercial kitchen.



▲ Volunteers provide a welcoming, family environment to our many guests.



▲ An attitude of service is at the heart of every job performed by staff and volunteers.



**Immanuel United
Methodist Church**



**CHRIST THE
KING CHURCH**

Our two *Meals That Matter* Network Partners: Immanuel United Methodist Church and Christ the King Church help us extend the reach of the Shalom Center Soup Kitchen. We are truly blessed to have these Network Partners assisting in our mission.



Food Programs—Food Pantry

As the largest Food Pantry in Kenosha County, we offer families emergency supplemental groceries.

11,752 { Households served from our Food Pantry.
(Approximately one million pounds of food.)



▲ We provided 11,053 Senior Boxes (CSFP) for the year for low-income seniors.



▲ Volunteers and staff work hand-in-hand to ensure a warm, friendly environment.



▲ With online ordering, orders are filled in advance, saving time and reducing waste.



▲ The warehouse facilities and staff are
▼ the backbone of our Food Pantry.



▼ Funded and underwritten by an ARPA-DATCP grant in collaboration with Hunger Task Force, our new truck allows us to efficiently pickup donated items from our many generous food partners.



Shelter Programs—Emergency Family Shelter

Emergency Family Shelter (EFS) provides shelter for individuals experiencing homelessness who have minor children. We know that families that stay together, grow together. Our family shelter has eight individual rooms as well as a full size kitchen, bathroom, laundry facilities and a playground.



▲ The Weinstock Education Center offers children a creative environment to thrive.



▲ Case management is key to getting families back on the road to indendence.



▲ Shalom strives to create a welcoming, positive and safe space for all residents.

EMPLOYEE SPOTLIGHT



As a Shalom Center case manager, Loroli Henderson is passionate and committed to advancing human rights and ending inequalities and discrimination. She was motivated to pursue a social service degree for the opportunity to enhance the quality of life for people of different ages and backgrounds, empowering them, protecting their rights and improving their health, safety, and wellbeing. In Loroli's words, "This work enables you to make a difference both on the ground and with those who have the power to change policy."

When not at work, Loroli enjoys time with her grandchildren, volunteering, BSG basketball games, relaxing with a good book, home improvement projects and crockpot meals.

Shelter Programs—Individual Shelter

Individual Shelter (INNS) is dormitory style with separate space for men and women with a shared common area. We have a kitchenette, bathrooms, laundry facilities, lounge room, and outdoor gazebo.

26,375 { Shelter nights of sleep provided in our two shelters.



▲ Respect, individual responsibility, and caring are core values instilled at Shalom.



▲ Residents take an active role in building a better future for themselves.



▲ Working with residents, case managers develop a plan to help them succeed.

CELEBRATE SUCCESS

D. was looking for a better way forward for herself and her new son. As she held her sleeping boy, D. explained to the Family Case Manager that she had never had her own place to live. Our Housing Support Services Program helped. D. find, apply, and obtain an apartment that kept her rent at 30% of her AGI.

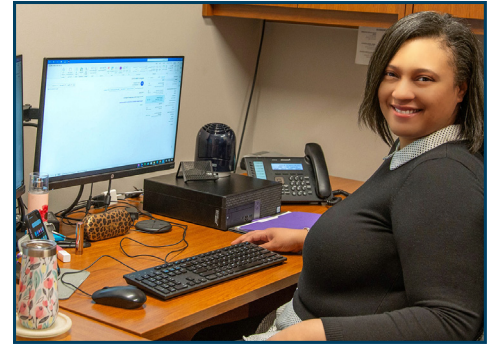
To get her started, Shalom Center supplied D. with basic home living supplies through our Shalom-to-Home Program and food from our Pantry plus a bedroom set for her son.

Shalom also helped her find a job at a daycare center where she could also take her son.

Through the Shalom Center Housing Support Services Program, D. has a Housing Case Manager who meets with her often to continue supporting her success in her new home.

Administration and Support

The administration and support team helps Shalom Center operate smoothly and efficiently. A combination of staff, volunteers and SER workers keep our management and general expenses down.



Celebrate Stewardship

FISCAL YEARS ENDED JUNE 30

REVENUES

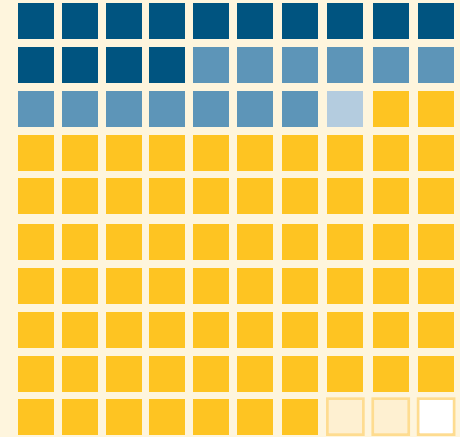
	2023	2022
■ Contributions	\$509,755	\$3,233,623
■ Grants	471,981	736,397
■ Legacies/Bequests/Memorials	21,354	108,963
■ Donated Goods and Services	2,436,670	1,588,225
■ Special Events Income (net)	63,715	70,994
Food Service Revenue	0	17,735
■ Beneficial Interest/Investment Income	17,404	(38,149)
■ Other income	27,536	758
Total Revenues	\$3,548,415	\$5,718,546

EXPENSES

Program Services	\$3,451,355	\$2,724,828
Management and General	296,612	345,116
Fundraising	60,715	37,421
Total Expenses	\$3,808,682	\$3,107,365

	2023	2022
CHANGE IN NET ASSETS	(\$260,267)	\$2,611,181
Net Assets, Beginning of Year	7,655,620	5,044,439
Net Assets, End of Year	\$7,395,353	\$7,655,620

2023 REVENUE OVERVIEW



2023 EXPENSE OVERVIEW

Program 90% **Management** 8%



Fundraising 2%



SHALOM CENTER

BUILDING HOPE · IMPACTING LIVES

A HISTORY OF SERVICE SINCE 1982

Shalom Center is a 501(c)3 in Kenosha County serving as the only homeless shelter, largest food pantry, and longest running nightly meal program.

Shalom Center is a community resource that provides housing, food, guidance, and support to individuals and families in need across our community.

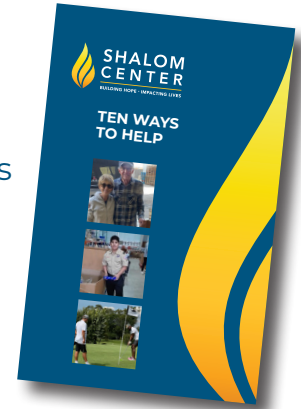
Our mission is simple: serve the community through food, shelter and supportive ways. We believe that this mission will help realize a greater vision: self-sufficiency by maximizing the potential of people we serve.

**Shalom Center of Interfaith Network
of Kenosha County Inc.**

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Office: 262-658-1713 Fax 262-657-6914
www.shalomcenter.org

Ten Ways to Help

1. Volunteer
2. Monetary Donations
3. In-kind Donations
4. Walmart Round up Donations
5. Meals that Matter Sponsorships
6. Shalom-to-Home Kits
7. Event Sponsorships
8. Major and Legacy Giving
9. Endowment Donations
10. Fundraising Ambassadors



**Learn More! Download the
"TEN WAYS TO HELP" Guide
at: www.shalomcenter.org/ten
or scan the QR code.**



Thank You!

